

## Lavazza Professional "Refer a Friend" Scheme

### Terms and Conditions

1. Subject to these Terms and Conditions which You are deemed to accept, as an eligible **direct customer** of Lavazza Professional UK Limited, Armstrong Road, Basingstoke, Hampshire, RG24 8NU ("**Lavazza Professional**") ("**You**"), when You refer a named individual (the "**Contact**") to Lavazza Professional You and the Contact may be entitled to receive a selection of chocolate from Lavazza Professional (the "**Reward**") in accordance with these Terms and Conditions.
2. Participation is voluntary but in order to be eligible for the Reward:
  - a. You must fully complete the online form found [here](#)
  - b. the Contact has not previously been recommended to Lavazza Professional;
  - c. Lavazza Professional has a meeting in person with the Contact at their business premises in respect of any Lavazza Professional solution within six weeks of the submission of the online form; and
  - d. You are not an employee of Lavazza Professional or any company connected to Lavazza Professional.
3. You are entitled to withdraw Your application for a Reward at any time by contacting us here: [uk.marketing@lavazzapro.com](mailto:uk.marketing@lavazzapro.com)
4. You are able to enter multiple Contacts; however You are only entitled to only 1 Reward per Contact organisation.
5. Lavazza Professional will provide the Reward within 28 days of the meeting referred to at 2.c above.
6. You are fully responsible for any tax implication arising from the receipt of a Reward by You or the Contact.
7. No cash or other alternative gifts will be offered to the Reward. Unless in the event of circumstances outside of Lavazza Professional's control, where Lavazza Professional reserves the right to substitute similar Rewards of equal or a greater value
8. Lavazza Professional will use and take care of any personal information You supply to it as described in its privacy policy, a copy of which can be seen [here](#), and in accordance with applicable data protection legislation. By entering the promotion, you agree to the collection, retention, usage, processing and distribution of your personal information in order to process and contact You about the Reward.
9. Lavazza Professional reserves the right at any time to suspend or withdraw the Reward or to make changes to these Terms and Conditions with or without prior notice.
10. Lavazza Professional will not be liable for any failure to comply with its obligations under these Terms and Conditions where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure.
11. Lavazza Professional disclaims any liability for inaccurate information, whether caused by the website, equipment or by human or technical errors related to the submission of entries. Lavazza Professional accept no responsibility for the failure of any third parties to fulfil their contractual obligations in relation to a Reward.

12. Lavazza Professional will not be responsible for providing the Reward in the event that it is unable to contact You or the Contact or if incorrect contact details are provided by either You or the Contact.
13. All decisions of Lavazza Professional are final and no correspondence will be entered into. Lavazza Professional reserves the right under reasonable discretion to disqualify either You or the Contact from receiving the Reward.
14. In the event of any conflict or inconsistency between these Terms and Conditions and any other agreement you have in place with Lavazza Professional, the other agreement will prevail.
15. These Terms and Conditions will be governed by English law and You submit to the exclusive jurisdiction of the courts of England and Wales.